Triple P – Positive Parenting Program

Program Description

Triple P (Positive Parenting Program) is a comprehensive, evidence-based parenting and family support system designed to strengthen families by promoting positive relationships, teach parents and caregivers simple strategies for preventing and handling parenting challenges, and increase access to parenting information and support. Triple P uses a population health approach to make evidence-based parenting information and support universally available and tailored to meet the unique needs of every family, regardless of socioeconomic status or the types of challenges the family is experiencing. This enables communities that offer Triple P to reach a broader segment of the population and helps reduce the stigma and fear of being labeled as “high risk” or a “bad parent” that often prevents families from seeking help before a crisis occurs.

The Triple P system can reach an entire community, as well as individual families who need more intensive services, through the following five levels of interventions:

- **Level 1: Universal Triple P** disseminates information about positive parenting to the entire community through a media-based social marketing campaign and pocket guides.
- **Level 2: Selected Triple P** provides brief information through one-time consultations (Level 2 Individual) or a series of Seminars on general parenting topics (Level 2 Seminars).
- **Level 3: Primary Care Triple P** offers brief, targeted parent education and skills training through Workshops on specific topics (Level 3 Workshops) or 3-4 brief consultations on an individual basis (Level 3 Individual) or in a group with other families (Level 3 Brief Group).
- **Level 4: Standard & Group Triple P** provides in-depth parent education and skills training through 10 sessions with a practitioner on an individual basis (Level 4 Standard), or 8-9 sessions in a group with other families (Level 4 Group), or in an online, self-paced course (Triple P Online).
- **Level 5: Enhanced, Pathways, Family Transitions, and Lifestyle Triple P** offer additional support and strategies to help parents deal with stress and improve communication with their partners or co-parents (Level 5 Enhanced), handle anger or other difficult emotions (Level 5 Pathways), co-parent after a divorce or separation (Level 5 Family Transitions), and make changes to lead healthy, active lives as a family when children are overweight or obese (Level 5 Lifestyle).
Beginning in late 2009, three local funders (First 5 Santa Cruz County, County of Santa Cruz Health Services Agency, and County of Santa Cruz Human Services Department) established the Triple P system in partnership with other agencies that serve children and families. The program has been implemented and scaled up in stages, with the goal of making parenting information and support widely available to families throughout Santa Cruz County. First 5 leads the county-wide implementation, building partnerships and leveraging resources to ensure the Triple P program is available in Santa Cruz County for:

- Families with children from birth – 12 years old (Core Triple P)
- Families with teens 13 – 16 years old (Teen Triple P)
- Families with children who have special needs (Stepping Stones Triple P)

Throughout this section of the report, “parents” is used to mean anyone who is involved in raising a child, including biological, foster, and adoptive parents; grandparents or other relatives; family friends; or other caring adults.

**Triple P Providers**

First 5 coordinates the funding, training, service provision, outreach, social marketing, and evaluation of Triple P, then partners with non-profit and public agencies that provide services at their facilities or other locations throughout the county, including Family Resource Centers, schools, churches, health clinics, libraries, parks, and families’ homes.

The majority of Triple P services are provided by these partners, through contracts with First 5 and/or other funders:

- **Community Bridges – Family Resource Collective (CB-FRC):** The primary provider of all levels and variants of Triple P services since 2009, ensuring that Triple P services are free, accessible, and meet the needs of all families throughout the county, regardless of child ages, primary language, geographic location, income, health insurance, immigration status, or type of parenting support needed. CB-FRC is uniquely positioned to fulfill this role through its four Family Resource Centers (FRCs), located in Watsonville, Live Oak, Santa Cruz, and Felton. FRCs serve all families but prioritize those who are most likely to encounter service access barriers due to cultural and linguistic differences, social isolation, mental health issues, discrimination, low incomes, or immigration status. Bilingual/bicultural practitioners provide Triple P services virtually and at FRCs and other community locations (schools, child care centers, health clinics, libraries, parks).
- **Encompass Community Services – Families Together (FT):** Described in the partner profile in the next section of this report. FT is an innovative counseling program providing home-based services to families living throughout Santa Cruz County. Families referred by Santa Cruz County Family & Children’s Services or CalWORKs are assigned a therapist who helps design customized services, including sessions in English or Spanish, in the home or other preferred location. A Family Support Specialist assists with enrolling interested families in FT and provides case management and parenting support prior to and concurrently with the counseling services. Families learn about parenting, child development, parent-child attachment, and general wellness, and they are connected with other community resources such as substance use counseling, interpersonal violence services, and early education support. Families Together staff provide brief or in-depth parenting support to families using the Triple P curriculum.

- **Stanford Children’s Health – Neurodevelopmental Foster Care Clinic (NDFCC):** Described in the partner profile in the previous section of this report. NDFCC provides brief, targeted parenting support to biologic and foster parents using Triple P tip sheets.

- **Parents Center:** Provides Triple P services as a contractor for the Human Services Department’s Family and Children’s Services Division for parents who are required to participate in parent education classes by the Juvenile Dependency Court. The Parents Center offers bilingual Triple P parenting support through 8-week groups, a customized workshop series, and hands-on coaching during supervised visitation. In recent years, First 5 has supported the Parents Center’s implementation of Triple P by creating a customized workshop series for parents whose infants are living with a foster family, using Level 3 tip sheets geared toward parents and caregivers who are new to parenting or have infants. The customized workshops include a mid-series session where Parents Center staff arrange for the infants to join their parents for an informal play group. During this session, parents get to practice using the strategies they’ve learned for developing positive relationships and encouraging positive behaviors. It is one of the most meaningful and well-received aspects of the workshop series.

  The customized workshop series provides parents of infants a more relevant and accessible option to learn and practice Triple P parenting strategies, since several of the strategies taught in the 8-week group are applicable once a child is at least 18 months old. Once Triple P International releases the official Baby Triple P program, First 5 will review the curriculum to determine the best path for adopting this new variant.

- **Independent practitioners (contractors):** First 5 contracts with a small cohort of individuals who provide Triple P services as private practitioners. The independent practitioners have deep expertise in Triple P, as well as other specialty areas such as counseling, disabilities or special needs, and working with families that have low incomes, are undocumented, and/or speak a language other than English.
Partnerships

First 5 continuously expands the availability and accessibility of Triple P services through partnerships with other agencies, systems, and funders. In 2022-23, First 5 coordinated the provision of Triple P services for these partners:

- **Pajaro Valley Unified School District (PVUSD) Family Engagement and Wellness Center**: In FY 2022-23, First 5 entered into an agreement with PVUSD to provide Triple P classes throughout the school year at the district’s new Family Engagement and Wellness Center. Topics were selected based on input gathered from families by the district’s Parent Engagement Team, and the district promoted the classes to families using flyers provided by First 5. Classes were taught in Spanish by Community Bridges and an independent practitioner, and PVUSD provided simultaneous interpretation and child care to reduce potential barriers to participation. Families and PVUSD staff had positive feedback about the Triple P workshops, and the partnership will be continued in FY 2023-24.

- **Cradle to Career Santa Cruz County (C2CSCC)**: First 5 partnered with the newly expanded C2CSCC initiative to offer virtual Triple P workshops in Spanish (with simultaneous interpretation into English) for families throughout Santa Cruz County. Topics were selected by C2CSCC Parent Leaders (Setting Healthy Screen Time Limits; Taming Power Struggles and Tantrums; and Helping Children and Teens Cope with Anxiety and Depression) and taught by a Triple P practitioner from Community Bridges. C2CSCC staff helped promote the Triple P workshops to families in the school districts that have a formal partnership agreement with C2C (Live Oak, Santa Cruz City Elementary, Soquel Union Elementary, and San Lorenzo Valley Unified). Families in the Pajaro Valley Unified School District (PVUSD) were also invited to participate in the workshops, as C2CSCC frequently collaborates with PVUSD staff and promotores working in South County. The classes were held virtually to make them accessible to families, no matter which area of the county they lived in. This was the eighth year that Triple P workshops were incorporated into the Cradle to Career initiative.

- **North Santa Cruz County Special Education Local Plan Area (SELPA) Community Advisory Committee (CAC)**: An independent practitioner offered virtual bilingual Stepping Stones Triple P workshops for families with children who have special needs. Workshop topics were selected by SELPA staff and the virtual classes were offered during the evenings: Handling Disruptive Behaviors; Preventing Whining and Tantrums; Coping with Stress; Changing Challenging Behaviors into Positive Behaviors; and Teaching Children Social Skills. This was the fifth year that Stepping Stones Triple P workshops were co-hosted by the SELPA CAC.

- **Probation and Santa Cruz County Sheriff’s Office – Inmate Programs**: Triple P practitioners from Community Bridges continued to provide weekly lessons for inmates at the Rountree and the Rehabilitation and Reentry facilities in Watsonville. All classes were held in person, as the independent study lessons and TeleClasses were discontinued at the end of FY 2021-22. However, occasional disruptions to the weekly schedule still occurred during the year due to COVID-19 cases in the facilities, as well as the impact of the winter storms and flooding.
Practitioners remained flexible and were able to adjust the lesson schedule to maintain as much consistency and continuity as possible.

- CalWORKs: In FY 2020-21, First 5 partnered with the Human Services Department (HSD) to launch a small pilot of Triple P Online (TPOL) for CalWORKs participants. HSD contracted with First 5 to purchase TPOL program access codes, establish a referral and data collection process, and provide up to four coaching sessions to program participants.

TPOL is a relatively new option that offers a way to provide evidence-based parenting support to parents and caregivers who prefer self-paced learning using a smartphone, tablet, or computer with internet access. It is available in English and Spanish and can be used as an early-intervention strategy or as a more intensive program for parents of children up to 16 years old. It has been designed to help providers and organizations reach families who might face barriers to attending in-person Triple P classes or one-on-one sessions due to geographical distance, lack of child care, work schedules, social distancing requirements, or other barriers.

TPOL’s flexibility allows parents to access support at their preferred time, place, and pace of learning, and to revisit the information, activities, and their goals as often as needed. The program is designed to be simple to use, engaging, and interactive. It includes video clips demonstrating parenting skills; exercises designed to help parents apply the Triple P strategies; personalized content and goal setting; between-session practice tasks and self-reflection to encourage goal setting and problem solving; and podcasts to review session content. There is also a customizable and downloadable workbook for parents to use as they complete the course. TPOL is equivalent to a Level 4 Triple P intervention.

While TPOL is designed for parents and caregivers to complete independently, CalWORKs participants who enroll in TPOL will receive up to four coaching sessions from an accredited Triple P practitioner. This local adaptation of TPOL provides parents and caregivers the opportunity to receive emotional and technical support throughout the program, while still allowing flexibility to complete the program at their own pace.

The CalWORKs TPOL pilot launched at the end of FY 2020-21 and expanded in FY 2022-23 to include referrals for all Triple P services, including and beyond TPOL.

**Future Investments in the county-wide Triple P System**

At the end of FY 2022-23, First 5 was awarded a 2-year grant from the California Department of Health Care Services (DHCS) for Round 1 of the Children and Youth Behavioral Health Initiative (CYBHI). During the grant period, First 5 will focus on achieving these goals:

1. Increase capacity to provide **Triple P services for populations** that are most likely to experience access barriers and health disparities (Latine families, non-English speakers, migrant workers, immigrants, parents/caregivers of children with physical, intellectual, and/or developmental delays or disabilities, LGBTQIA+ families).
2. Improve **equitable access to Triple P services** that are culturally and linguistically responsive to the needs of the populations of focus.

3. Strengthen **positive parenting practices** among parents/caregivers in the populations of focus.

4. Improve **child emotional and behavioral challenges**, particularly among the selected populations of focus.

This one-time CYBHI funding will enable First 5 to enhance and expand the county-wide Triple P system by focusing on these key areas:

- Expand First 5’s capacity to coordinate the county-wide system by hiring a bilingual program manager.
- Expand the number of practitioners accredited to provide brief (Level 3) and specialized (Level 5) Triple P services for the populations of focus.
- Support integration of Level 3 Triple P parenting consultations into the HealthySteps program at Salud Para La Gente and Santa Cruz Community Health, the two largest Federally Qualified Health Centers (FQHCs) in the County.
- Pilot a Spanish Level 3 Triple P training for Community Health Workers (CHWs), *promotores*, parent leaders, and Triple P “graduates.”
- Continue refining the Level 1 Triple P social marketing campaign to ensure that outreach and messaging strategies are culturally and linguistically responsive and engaging the populations of focus.
- Strengthen communication, coordination, and referral procedures among key health, education, social services, and family strengthening agencies to ensure Triple P services are accessible to the populations of focus.

In addition, First 5 anticipates supporting a county-wide roll-out in FY 2023-24 of **Fear-Less Triple P**, a new program for families with children (ages 6-14) with moderate to high levels of anxiety. The program is designed to help parents and caregivers understand anxiety and learn evidence-based tools and strategies to help children build their emotional resilience and develop skills to reduce and manage their anxiety. Fear-Less Triple P will be available in English and Spanish through individual, group, and online sessions with coaching. The timing and scope of the Fear-Less Triple P roll-out will depend on the outcome of a grant proposal submitted to Kaiser Permanente (notification pending in FY 2023-24).
Population Served

The total number of clients who participated in Triple P is comprised of three groups:

1) **Unique Clients**: Those who participated in individual or group sessions AND who consented to have their assessment data anonymously included in this evaluation (who consequently provided enough information to create a Unique ID).

2) **“Unidentified” Clients**: Those who participated in brief services where only minimal client data were collected (usually not enough to create a Unique ID).

3) **“Non-Consenting” Clients**: Those who participated in individual or group sessions but did NOT consent to have their client data included in this evaluation of Triple P. They are only included in the analysis of numbers served.

<table>
<thead>
<tr>
<th></th>
<th>This Funding Cycle</th>
<th>Cumulative Totals</th>
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<tbody>
<tr>
<td></td>
<td>2022-2023</td>
<td>2010-2023</td>
</tr>
<tr>
<td><strong>Unique Clients</strong> — client data analyzed *</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Parents</td>
<td>896</td>
<td>6,440</td>
</tr>
<tr>
<td>Ages</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0 – 5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6 – 12</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13 – 16</td>
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<td>17+</td>
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<td>Children</td>
<td>91</td>
<td>225</td>
</tr>
<tr>
<td>Ages</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0 – 5</td>
<td>2,503</td>
<td></td>
</tr>
<tr>
<td>6 – 12</td>
<td>2,094</td>
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<td>13 – 16</td>
<td>713</td>
<td></td>
</tr>
<tr>
<td>17+</td>
<td>319</td>
<td></td>
</tr>
</tbody>
</table>

| “Unidentified” Clients — includes duplicates; some client data analyzed ** |                     |                   |
| Parents (2010-2022 only) | -                     | 9,991             |
| Children (all ages)      | 1,421                 | 26,099            |

| “Non-Consenting” Clients — Client numbers only; no client data analyzed *** |                     |                   |
| Parents                  | 72                    | 434               |
| Children (all ages)       | 98                    | 655               |

**TOTAL** (includes duplicates)  

|                      |                     |                   |
| Parents              | 968                  | 16,865            |
| Children (all ages)  | 1,744                | 32,383            |


* Includes parents and children for whom enough personal information is collected to be able to create a Unique ID. Beginning in FY 2022-23, this includes parents participating in Level 2 Seminars and Level 3 Workshops, so now all parents in every level of Triple P are reported here. As usual, this also includes children of parents who participate in the more in-depth levels of Triple P: Levels 3 (individual/Brief Group), 4, and 5. Parents may have participated in more than one Triple P service, but are only reported once in this calculation of the number of unique clients served. Children with unknown birth dates are not included.

** Includes children in levels of Triple P where not enough information is collected to create a Unique ID (i.e., children of parents who participated in Level 2 Individual sessions, Level 2 Seminars and Level 3 Workshops). Prior to FY 2022-23, this also included parents in Level 2 Seminars and Level 3 Workshops. Beginning in FY 2022-23, Unique IDs can be created for all parents, so all parents are now reported in the “Unique Clients” category. Consequently, the only “Unidentified” parents remaining in this category are from 2010-2022.

*** “Non-consenting” clients are those who did not consent to have their personal and evaluation information included in First 5’s evaluation of Triple P. They are only included in this calculation of the total number of clients served.

Note: The vast majority of participants are Santa Cruz County residents, with only minimal numbers from other counties.
Triple P Participant Details

Figure 29: Demographics of Triple P Parents/Guardians (2010-2023)

Race/Ethnicity

- Hispanic or Latina, 65.2%
- White, 28.2%
- Multiracial, 3.4%
- Alaska Native & American Indian, 0.8%
- African American / Black, 1.1%
- Asian & Pacific Islander, 1.0%
- Other, 0.3%

Primary Language*

- Spanish, 45.8%
- English, 53.5%
- Bilingual English-Spanish, 0.7%
- Mesoamerican, 0.02%

Gender

- Female, 71.4%
- Male, 28.5%
- Transgender or Genderqueer, 0.1%

Source: First 5 CCD database for 2010-2023.
Note: Parents participating in any level of Triple P where demographic information is collected are included in these analyses. More demographic information is collected for parents participating in the more in-depth levels of Triple P (Levels 3 Individual/Brief Group, 4, and 5), such as Race/Ethnicity, Language, and Gender. However, brief levels of Triple P (Level 2-Individual, L2 Seminars, and L3 Workshops) do collect the parent’s language and gender, so these adults are also included in the analyses of these demographics.
* “Mesoamerican” languages include Mixtec, Oaxacan, and Zapoteco.
N: (Ethnicity)=3,489, (Language)=6,426, (Gender)=6,351.

Figure 30: Demographics of Children benefitting from Triple P (2010-2023)

Race/Ethnicity

- Hispanic or Latina, 67.6%
- White, 21.5%
- Multiracial, 7.6%
- Alaska Native & American Indian, 0.7%
- African American / Black, 1.1%
- Asian & Pacific Islander, 0.5%
- Other, 0.9%

Primary Language*

- Spanish, 42.1%
- English, 55.6%
- Bilingual English-Spanish, 2.2%
- Mesoamerican, 0.05%

Gender

- Male, 53.8%
- Female, 46.2%

Age

- Ages 0-5, 44.5%
- Ages 6-12, 37.2%
- Ages 13-16, 12.7%
- Ages 17+, 5.7%

Source: First 5 CCD database for 2010-2023.
Note: These demographic analyses include children of parents participating in the more in-depth levels of Triple P (Levels 3 Individual/Brief Group, 4, and 5).
* “Mesoamerican” languages include Mixtec, Oaxacan, and Zapoteco.
N: (Ethnicity)=5,400, (Language)=5,616, (Gender)=5,614, (Age)=5,629.
Parents in the more intensive services of Triple P completed assessments at the beginning and end of their services, as a way to measure improvement in parenting issues and child behavior. When parents filled out their assessments, they were asked to choose one child in their family (referred to as the “Index Child” in this report), whose behaviors they were most concerned about or had the most difficulty handling, and to complete the assessments keeping just that one child in mind.

**Figure 31: Ages of Children chosen as the “Index” Child (2010-2023)**

Note: Includes children of parents in the more intensive levels of Triple P (Levels 3 (Individual or Brief Group), 4, and 5). Duplicates have been removed. N=2,568.

Analyses of clients’ ZIP codes show that adults from all over the County are participating in Triple P, with the majority living in South County (Watsonville, 52% and Freedom, 5%).

**Figure 32: Distribution of County Adults who received Triple P services, by ZIP Code (2010-2023)**

Note: Includes adults from any program where ZIP codes were collected (L2-Indiv, L2-Seminar, L3-Workshop, L3-Brief Group, L3-Individual, L4-Group, L4-Standard, L5-Family Transitions, L5-Lifestyle, Triple P Online). Only adults with known ZIP codes are included in this analysis.
* Adults with Post Office mailing addresses in these areas were included in the area totals.
Figure 33: Number of County Adults who received Triple P services, by ZIP Code (2010-2023)

<table>
<thead>
<tr>
<th>Area</th>
<th>ZIP Code</th>
<th>Children Served</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aptos, Rio Del Mar*</td>
<td>95003</td>
<td>150</td>
<td>4.6%</td>
</tr>
<tr>
<td>Ben Lomond</td>
<td>95005</td>
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</tr>
<tr>
<td>Boulder Creek</td>
<td>95006</td>
<td>93</td>
<td>2.8%</td>
</tr>
<tr>
<td>Brookdale</td>
<td>95007</td>
<td>12</td>
<td>0.4%</td>
</tr>
<tr>
<td>Capitola</td>
<td>95010</td>
<td>62</td>
<td>1.9%</td>
</tr>
<tr>
<td>Davenport</td>
<td>95017</td>
<td>1</td>
<td>0.0%</td>
</tr>
<tr>
<td>Felton</td>
<td>95018</td>
<td>76</td>
<td>2.3%</td>
</tr>
<tr>
<td>Freedom</td>
<td>95019</td>
<td>156</td>
<td>4.7%</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Area</th>
<th>ZIP Code</th>
<th>Children Served</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mt. Hermon</td>
<td>95041</td>
<td>2</td>
<td>0.1%</td>
</tr>
<tr>
<td>Santa Cruz*</td>
<td>95060</td>
<td>447</td>
<td>13.6%</td>
</tr>
<tr>
<td>Santa Cruz (Live Oak)*</td>
<td>95062</td>
<td>288</td>
<td>8.7%</td>
</tr>
<tr>
<td>Santa Cruz</td>
<td>95064</td>
<td>9</td>
<td>0.3%</td>
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<tr>
<td>Santa Cruz</td>
<td>95065</td>
<td>47</td>
<td>1.4%</td>
</tr>
<tr>
<td>Scotts Valley*</td>
<td>95066</td>
<td>126</td>
<td>3.8%</td>
</tr>
<tr>
<td>Soquel</td>
<td>95073</td>
<td>63</td>
<td>1.9%</td>
</tr>
<tr>
<td>Watsonville*</td>
<td>95076</td>
<td>1696</td>
<td>51.5%</td>
</tr>
<tr>
<td>Total</td>
<td>-</td>
<td>3,295</td>
<td>100%</td>
</tr>
</tbody>
</table>

Note: Includes adults from any program where ZIP codes were collected (L2-Indiv, L2-Seminar, L3-Workshop, L3-Brief Group, L3-Individual, L4-Group, L4-Standard, L5-Family Transitions, L5-Lifestyle, Triple P Online). Only adults with known ZIP codes are included in this analysis.
* Adults with Post Office mailing addresses in these areas were included in the area totals.

Triple P Highlights

Triple P’s population-based approach to parenting support provides the minimally sufficient level of care for parents to enable them to independently manage their family issues. This section provides an overview of how families in Santa Cruz County have been helped to receive the levels of support that they needed through their participation in Triple P, and highlights some of the key achievements in each of these levels.

In the following analyses, several years of data have been aggregated (based on the number of years that each assessment has been in use) in order to present a more robust portrait of the extent to which families are demonstrating improvement in their parenting knowledge and skills. Beginning in FY 2020-21, the results for four Level 4 assessment tools that were used from 2010-18 are no longer reported in these analyses of Triple P outcomes, and only the results for the current Level 4 assessments are included.

The vast majority of these clients live in Santa Cruz County, but with the advent of virtual classes, this analysis also includes the few who attended from other counties. See Appendix E for more detailed information about the population of clients included in these analyses, and the methodologies used to calculate the amount of improvement and statistical significance.

The following charts show the levels of Triple P in which parents have participated, since the commencement of the program.

- When all years are combined, results show that families are engaged in all levels of Triple P.
Not surprisingly, the majority of parents are participating in the briefest services, which include Level 2 Seminars, one-time Level 2 Individual consultations, and Level 3 Workshops. This mirrors the intent of the Triple P system, with a greater proportion of the community accessing briefer, targeted parenting support, and a smaller proportion of the community accessing in-depth, comprehensive parenting support.
When looked at individually, each year follows this pattern, with brief services being the most frequently utilized.

Notes:
- This analysis includes all clients each time they participated in any Triple P service (consequently, some clients may be reported multiple times if they participated in more than one level of Triple P, or the same level of Triple P more than once).
- It also includes “non-consenting” clients (“Non-consenting” clients are those who did not consent to have their personal and evaluation information included in First 5’s evaluation of Triple P; only their client numbers and services in which they participated are reported).
- The vast majority of these clients live in Santa Cruz County, but with the advent of virtual classes, this analysis also includes the few who attended from other counties.

Participant numbers for prior years have been updated to include these out-of-county clients.
Level 1: Universal

First 5 continues to implement a robust social marketing campaign to saturate the community with positive parenting messages, normalize the need to seek help for parenting challenges, and promote First 5 as the central point of contact for getting assistance with accessing Triple P services. Information is disseminated through print and electronic media, social media, community outreach events, sponsorships, advertising, and locally-developed marketing materials.

In 2023, the Santa Cruz County Board of Supervisors proclaimed January as Positive Parenting Awareness Month (PPAM) for the 11th year in a row. The local proclamation and month-long celebration are led by First 5 as part of the Level 1 Universal Triple P campaign. Other California counties that implement Triple P have adopted PPAM, drawing on First 5 Santa Cruz’s model and tools.

January 2023 also marked the 4th year that the State Assembly and Senate passed a resolution declaring January as Positive Parenting Awareness Month throughout California. First 5’s Triple P Coordinator co-led this statewide effort with Triple P America and a coalition of other Triple P coordinators throughout the state.

Data indicate that the local social marketing campaign is an effective way to reach and engage families in Triple P services, and that they are highly satisfied after receiving services.

- **Accessibility of information.** Families are responding to Triple P messages in the media and online. They are using First 5’s website to register for parenting classes and requesting assistance with accessing Triple P services through the centralized “warmline,” Facebook, and the Triple P email address.

- **Encouragement to participate.** Since the beginning of the Triple P program, almost 17,000 parents and over 32,000 children have benefitted from Triple P services. These figures include parents who participated in multiple services, and reflect the widespread interest in—and reach of—this parenting program.

### Client Participation in Triple P

<table>
<thead>
<tr>
<th></th>
<th><strong>THIS FUNDING CYCLE 2022-2023</strong></th>
<th><strong>CUMULATIVE TOTALS 2010-2023</strong></th>
</tr>
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<tbody>
<tr>
<td>Parents/Guardians</td>
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</tr>
<tr>
<td>Children (all ages)</td>
<td>1,744</td>
<td>32,383</td>
</tr>
</tbody>
</table>


Note: These totals include clients who may have participated in more than one Triple P service.
• **Satisfaction with services.** On average, parents rated the quality of services very high, strongly agreeing that they were dealing more effectively with problems in their family, and were able to apply the skills they learned to other family members.

*Parents' Satisfaction with Various Aspects of the Triple P Program (2010-2023)*

<table>
<thead>
<tr>
<th>Question</th>
<th>Satisfaction Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. How would you rate the quality of the service you and your child received? (N=2,265)</td>
<td>6.5</td>
</tr>
<tr>
<td>6. Has the program helped you to deal more effectively with your child’s behavior? (N=2,269)</td>
<td>6.4</td>
</tr>
<tr>
<td>7. Has the program helped you to deal more effectively with problems that arise in your family? (N=2,269)</td>
<td>6.3</td>
</tr>
<tr>
<td>11. Has the program helped you to develop skills that can be applied to other family members? (N=2,234)</td>
<td>6.3</td>
</tr>
</tbody>
</table>


**Level 2: Selected (Individual & Seminars) & Level 3: Primary Care (Workshops)**

The briefest forms of Triple P services are giving parents an opportunity to be introduced to Triple P principles and strategies and are providing easy access to general parenting support.

• **Gateway to more services.** Over the past several years, analyses have consistently shown that brief services are an effective way of engaging parents in the program and gives them an opportunity to participate in further services. Parents who attend Seminars and Workshops frequently request follow-up services, and parents who participate in one or two brief consultations for specific parenting concerns often return later for in-depth consultations and multi-session programs.

• **Continued use of the skills they learned.** On average, parents strongly agreed that the Seminars and Workshops answered their questions, and that they would continue to use the strategies they learned.

*Seminars/Workshops: Satisfaction Survey (2010-2023)*

<table>
<thead>
<tr>
<th>Question</th>
<th>Satisfaction Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>The seminar/workshop answered a question or concern I have had about parenting. (N=8,228)</td>
<td>4.6</td>
</tr>
<tr>
<td>I am likely to use some of the parenting strategies in the tip sheet. (N=8,228)</td>
<td>4.8</td>
</tr>
</tbody>
</table>


Note: This analysis does not include clients participating in the Inmate Programs workshops (who are studied in a separate section, below).
Inmate Programs: Workshop series at local correctional facilities. Triple P practitioners from Community Bridges continued to provide concurrent 12-week workshop series (in English only) at the Rountree facility and Rehabilitation and Reentry facility in Watsonville. In FY 2022-23, the end of the pandemic allowed facilities to again provide all lessons in-person.

Participant details. Between 2018-2023,

- A total of 439 participants attended at least one workshop.
- All participants were male.
- Of the participants with a known race/ethnicity, the majority were Hispanic or Latine (60%) or White (29%).
- Participants ranged in age from 16 to 66, and most (70%) were between the ages of 21 – 40.
- Of the participants who provided their parental status, 76% had at least one child between ages 0-12.

### Inmate Programs Workshops: Participant Demographics (2018-2023)

#### Participant Race/Ethnicity

- Hispanic or Latine, 60.2%
- White, 28.7%
- Multiracial, 5.4%
- Alaska Native & American Indian, 1.4%
- African American/Black, 1.9%
- Asian & Pacific Islander, 1.9%
- Other, 0.5%

#### Participant Gender

- Male 100.0%

#### Participant Age

- Ages 0-12: 27.7%
- Ages 13-16: 18.8%
- Ages 17+: 14.4%
- Ages 6-12: 32.6%
- Ages 17+: 5.5%
- Ages 61 and older: 0.9%
- Ages 51-60: 9.0%
- Ages 41-50: 6.2%
- Ages 31-40: 1.2%
- Ages 21-30: 7.9%
- Ages 20 and younger: 1.2%

### Number of Participants with At Least One Child in these Age Groups

- Ages 0-12: 321 participants with 674 children

### Age of Participants’ Children

- Prenatal: 5.5%
- Ages 0-5: 27.7%
- Ages 6-12: 18.8%
- Ages 13-16: 14.4%
- Ages 17+: 32.6%
- Unknown: 0.9%

Source: First 5 CCD database for July 1, 2018 – June 30, 2023. N: (Ethnicity)=369; (Gender)=439; (Participant age)=404; participant ages are calculated as of the first fiscal year that they attended, no matter how many years they continued to participate; (Participants with child in age group)=321 participants with 674 children; (Child ages)=674.
High satisfaction. On the Satisfaction Survey, participants strongly agreed that the Inmate Programs workshops had answered a question they had about parenting, and that they were likely to use the strategies they’d learned in the workshop.

Inmate Programs Workshops: Satisfaction Survey (2018-2023)

- The workshop answered a question or concern I have had about parenting. (N=2,571)
  - Highest Satisfaction: 4.4

- I am likely to use some of the parenting strategies in the tip sheet. (N=2,582)
  - Highest Satisfaction: 4.5

Note: Many participants took part in multiple workshops, and completed a Satisfaction Survey each time.

Effective parenting. Results from the evaluation sets for each year have been combined, and results indicate that participants are demonstrating knowledge of effective parenting and have more confidence in being a parent.

Inmate Programs Workshops: Percentage of Participants Who Demonstrated Improvement in Key Parenting Issues (2018-2023)

- Knowledge of effective parenting: 63.4%
- Confidence in being a parent: 59.7%

Source: (Knowledge) Triple P assessment results, Knowledge of Effective Parenting Scale (KEPS), and Parent Knowledge Questionnaire; (Confidence) Triple P assessment results, Parenting Experience Survey, Question 3, 2018-23.
N: Knowledge=175, Confidence=124.

Level 3: Primary Care (Individual or Brief Group)

Brief consultations about specific parenting concerns are resulting in increased positive parenting experiences.

Support for specific parenting challenges. Parents are reporting statistically significant improvements in their confidence in parenting, support from their partners, number of difficult child behaviors, and enjoyment in their parent/child relationship. Regarding parent confidence, partner support, and reduced difficult behaviors, parents on average experienced a moderate to
large magnitude of change, indicating that these observed differences were not only statistically significant but also meaningful.

*Increases in Positive Parenting (2010-2023)*

![Chart showing increases in positive parenting](chart.png)


Note: The Parenting Experience Survey measures issues related to being a parent, and each question is analyzed separately. For Q1-6, scores could range from 1 to 5. There are no clinical cut-offs for this assessment. This analysis only includes parents who participated in Level 3 Primary Care (Individual/Brief Group) services.

**Level 4: Standard & Group**

Through more intensive services, families are receiving in-depth support for moderate to severe behavioral and emotional difficulties.23

- **Intensive services may have a stronger impact on parents who begin the program experiencing more serious parenting issues.** First 5’s evaluation results have consistently shown that:
  - On average, the majority of parents who completed intensive services demonstrated improvements in key parenting domains. Parents reported improvements in child emotional and behavior regulation, parental confidence, parental emotional well-being and family relationships, and increased use of positive parenting styles.
  - Parents whose pre-assessment scores were high enough to be in a “Clinical Range of Concern” were even more likely to show improvement by the end of the program, suggesting that Triple P was effective for parents who were experiencing more serious parenting issues.
  - The majority of parents who began the program in a “Clinical Range of Concern” had moved out of the range of concern by the end of the program.

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23 These Level 4 analyses include clients who participated in Level 4 Standard and Group services (including those who afterwards additionally participated in Level 5 Pathways or Level 5 Enhanced). They do not include clients who only participated in Level 5 Family Transitions or Level 5 Lifestyle as those are standalone programs that incorporate the Level 4 topics within them, so these clients are NOT considered as also having participated in a separate Level 4 program.
Percentage of Parents Who Demonstrated Improvement in Key Parenting Issues (2018-2023)

**Child Behavior and Emotional Regulation**

- Child emotional challenges: 59.5% (Non-Clinical), 89.7% (Clinical)
- Child challenging behaviors: 76.9% (Non-Clinical), 91.9% (Clinical)

**Parental Confidence**

- Parent confidence: 78.7% (Non-Clinical), 94.9% (Clinical)

N: (Emotional challenges) Non-Clinical=262, Clinical=29; (Challenging behaviors) Non-Clinical =294, Clinical=37; (Confidence subscales) Non-Clinical =272, Clinical=39.

**Parenting and Family Adjustment**

- Consistent parenting: 64.2%
- Less coercive parenting: 68.8%
- Positive encouragement: 60.9%
- Parent-child relationship: 73.5%
- Parent emotional well-being: 64.4%
- Family relationships: 58.0%
- Parental teamwork: 55.5%

Note: There is no clinical cut-off for the PAFAS scores, so there is no “Clinical Range at Pre-test” sub-population to analyze for this assessment.
N: (Consistent parenting)=363; (Coercive parenting)=333; (Positive encouragement)=320; (Parent-child relationship)=223; (Parent emotional well-being)=354; (Family relationships)=324; (Parental teamwork)=220.
Parents in Teen Triple P report decreased amount of conflict with teenagers. While the majority of parents who received in-depth services were in Core Triple P (for families with children ages 0-12), a modest number of parents have completed Teen Triple P (for families with youth ages 13-16).

- On average, both mothers and fathers reported significant decreases in the amount of conflict between themselves and their teenagers. Both parents experienced a moderate to large magnitude of change, indicating that their decreases in conflict were not only statistically significant but also meaningful.

- By the end of the program, teenagers also reported significantly lower amounts of conflict with their mothers and fathers.
• **Improvements in child behavior and emotional regulation.** On average, all Parents and all sub-populations reported *significant* improvements in their children’s emotional and behavioral challenges.

  o On average, All Parents and all sub-populations reported that their child had fewer emotional and behavioral challenges by the end of services. The amount of improvement was highest for parents who had scores in the Clinical Range of Concern at the beginning of their services, and was also high in the Female and Hispanic or Latine sub-populations.

  o In addition, All Parents and all sub-populations experienced a moderate to large magnitude of change, indicating that these observed differences were not only statistically *significant* but also *meaningful*.

  ![Child Emotional and Behavioral Challenges (2018-2023)]


  *Note: For the analyses of the amount of improvement, participants whose assessment scores already reflect the lowest level of challenges at “Pre” are omitted from the improvement analyses, as no improvement is possible. There may therefore be a slightly lower number of clients included in the improvement analyses than the total number of all clients reported in these charts of average Pre/Post scores.*

• **Increased use of positive parenting styles.** There were *significant* improvements in parents’ overall style of discipline, as their parenting style became more consistent and less coercive through the course of the Triple P program.

  o In addition to the significant improvements in *consistent parenting*, on average All Parents and almost all sub-populations (Female, Hispanic or Latine, White, primarily Spanish-speakers, primarily English-speakers, Child welfare involved) experienced a moderate to large *amount* of improvement.
Similarly, in addition to the significant improvements in coercive parenting, All Parents and most sub-populations (Female, Hispanic or Latine, White, primarily Spanish-speakers, primarily English-speakers) also experienced a moderate to large magnitude of change.

**Improvement in Consistent Parenting (2018-2023)**

![Graph showing improvement in consistent parenting](image)

**Decrease in Coercive Parenting (2018-2023)**

![Graph showing decrease in coercive parenting](image)

- **Improvements in parental emotional well-being and family relationships.** On average, parents reported significant improvements in their emotional well-being and significantly fewer relationship issues that were problems after participating in the program.

  - On average, All Parents and all sub-populations reported **significantly fewer emotional challenges.** All Parents and almost all sub-populations (Female, Hispanic or Latine, White, primarily Spanish-speakers, primarily English-speakers) also experienced a moderate to large magnitude of change, indicating that their improvement was not only statistically **significant** but also **meaningful**.

  - Similarly, on average, All Parents and all sub-populations reported **significant** improvements in **family relationships**, feeling more supported by the end of their services. In addition,
parents who were Female, Hispanic or Latine, or primarily Spanish-speakers also experienced a moderate magnitude of change, indicating that their observed differences were not only statistically significant but also meaningful.

### Parental Emotional Well-being (2018-2023)

![Graph showing Parental Emotional Well-being](image)


Note: There is no clinical cut-off for this assessment’s scores. For the analyses of the amount of improvement, participants whose assessment scores already reflect the lowest number of challenges at “Pre,” or highest amount of support at “Pre,” are omitted from the improvement analyses, as no improvement is possible. There may therefore be a slightly lower number of clients included in the improvement analyses than the total number of all clients reported in these charts of average Pre/Post scores.

- **Increased parental confidence.** There were significant improvements in parents’ confidence (All Parents and most sub-populations) through the course of the Triple P program. Although not yet statistically significant, parents with child welfare cases also demonstrated improvement.
  - All Parents and almost all sub-populations (Male, Female, Hispanic or Latine, White, primarily English-speakers, and parents with scores in the Clinical Range of Concern at the beginning of their services) also experienced a moderate to large magnitude of change, indicating that their improvement was not only statistically significant but also meaningful.
The amount of improvement and magnitude of change was particularly substantial for parents who had scores in the Clinical Range of Concern at the beginning of their services.

**Improvement in Parental Confidence (2018-2023)**


Note: For the analyses of the amount of improvement, participants whose assessment scores already reflect the highest amount of confidence at “Pre” are omitted from the improvement analyses, as no improvement is possible. There may therefore be a slightly lower number of clients included in the improvement analyses than the total number of all clients reported in these charts of average Pre/Post scores.

- **Triple P Online.** This program is a equivalent to a Level 4 Standard or Group program, but is provided as an online, self-paced course.

Although the number of parents who have completed this relatively new program is small, preliminary results are already showing significant improvements in consistent parenting through the course of the Triple P program. More results will be available as participation grows.

**Improvement in Consistent Parenting (Triple P Online; 2020-2023)**


Note: For the analyses of the amount of improvement, participants whose assessment scores already reflect the highest amount of consistent parenting at “Pre” are omitted from the improvement analyses, as no improvement is possible. There may therefore be a slightly lower number of clients included in the improvement analyses than the total number of all clients reported in these charts of average Pre/Post scores.
Level 5: Enhanced, Pathways, Family Transitions, and Lifestyle

Level 5 offers additional support for families where parenting issues are compounded by parental stress and/or relationship difficulties (Level 5 Enhanced), there is risk for child maltreatment due to parents’ difficulties with anger management or negative beliefs about their children’s behaviors (Level 5 Pathways), parents are divorced, separated, or navigating a co-parenting relationship (Level 5 Family Transitions), or parents of children who are overweight or obese (Level 5 Lifestyle).²⁴

The following results demonstrate the considerable improvement in parents’ ability to manage anger, decrease co-parental conflict, and increase healthy eating and activity as a family. As participation increases, additional analyses of the impact of these specialized programs on parents’ confidence and competence in raising children, and on the quality of parent-child relationships, will become available.

- **Reduced levels of conflict between divorced/separated parents.** After participation in Level 5 Family Transitions, All Parents and all sub-populations reported small—yet *statistically significant*—decreases in the level of conflict with their divorced or separated partner or co-parent.
  - In addition, All Parents and the Male, Female, Hispanic or Latine subpopulations also experienced a moderate magnitude of change, indicating that their improvement was not only statistically *significant* but also *meaningful*.

**Level of Co-Parental Conflict Between Divorced or Separated Parents**  
(L5 Family Transitions: 2013-2023)

<table>
<thead>
<tr>
<th>Subpopulation</th>
<th>Pre Score</th>
<th>Post Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Parents (N=92)</td>
<td>2.3</td>
<td>2.1</td>
</tr>
<tr>
<td>Male (N=35)</td>
<td>2.2</td>
<td>2.0</td>
</tr>
<tr>
<td>Female (N=57)</td>
<td>2.4</td>
<td>2.2</td>
</tr>
<tr>
<td>Hispanic or Latine (N=36)</td>
<td>2.4</td>
<td>2.1</td>
</tr>
<tr>
<td>White (N=47)</td>
<td>2.3</td>
<td>2.1</td>
</tr>
<tr>
<td>Spanish (N=19)</td>
<td>2.4</td>
<td>2.1</td>
</tr>
<tr>
<td>English (N=73)</td>
<td>2.3</td>
<td>2.1</td>
</tr>
</tbody>
</table>

Source: Triple P data from the Acrimony Scale, 2013-2023

Note: For the analyses of the amount of improvement, participants whose assessment scores already reflect the lowest amount of conflict at “Pre” are omitted from the improvement analyses, as no improvement is possible. There may therefore be a slightly lower number of clients included in the improvement analyses than the total number of all clients reported in these charts of average Pre/Post scores.

²⁴ Level 5 Pathways or Level 5 Enhanced are programs that are designed to be provided after having completing a Level 4 Standard and Group service; Level 5 Family Transitions or Level 5 Lifestyle are standalone programs that don’t require any previous Triple P services.
Improvements in key parenting domains between divorced/separated parents and co-parents. After participation in Level 5 Family Transitions, parents also reported small—yet also statistically significant—improvements in child emotional and behavior regulation, parental confidence, parental emotional well-being and family relationships, and increased use of positive parenting styles.

**Improvement in child emotional and behavioral challenges**
(L5 Family Transitions: 2018-2023)


**Improvement in positive parenting styles**
(L5 Family Transitions: 2018-2023)


**Improvement in parental emotional well-being and family relationships**
(L5 Family Transitions: 2018-2023)

Improvements in family nutrition and physically active lifestyles. Level 5 Lifestyle teaches parents how to make healthy food choices as a family, increase children’s physical activity, and use positive parenting strategies to make gradual, permanent changes in the whole family’s health habits. First 5 Santa Cruz County successfully launched Level 5 Lifestyle in the Pajaro Valley in 2016, making Santa Cruz County one of the first communities in California to implement this specialized Triple P program. The Central California Alliance for Health (Alliance) piloted Lifestyle Triple P beginning in 2016, with positive results. In 2021, the Alliance fully integrated Lifestyle Triple P into its Healthy Weight for Life program for Medi-Cal members in Santa Cruz, Monterey, and Merced counties.

- Between 2016-2023 in Santa Cruz County, the majority of parents participating in Level 5 Lifestyle (71%) reported improvements in their child’s weight-related behavioral challenges, and 68% of parents reported increased confidence in handling these challenges. On average, there was a significant amount of improvement in both of these areas by the end of the program.
- **Improved anger management.** Level 5 Pathways helps parents learn how to handle anger or other difficult emotions, and to better understand the reasons for their children’s behavior.

  - Results show that parents who complete the program make statistically significant improvements in their anger management, and consequently respond more positively in their understanding of their children’s behavior.

  - These results are particularly noteworthy considering the small number of parents who have participated in this program so far.

*Parents attributions for children’s behaviors (L5 Pathways: 2013-2022)*

<table>
<thead>
<tr>
<th></th>
<th>Pre Score</th>
<th>Post Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blame and Intentionality (N=12)</td>
<td>3.0</td>
<td>1.9</td>
</tr>
<tr>
<td>Stable (N=12)</td>
<td>2.1</td>
<td>1.3</td>
</tr>
<tr>
<td>Internal (N=12)</td>
<td>2.3</td>
<td>1.7</td>
</tr>
<tr>
<td>Overall (N=12)</td>
<td>2.5</td>
<td>1.7</td>
</tr>
</tbody>
</table>


**Notes:**
- For the analyses of the amount of improvement, participants whose assessment scores already reflect the most positive attributional style at “Pre” are omitted from the improvement analyses, as no improvement is possible. There may therefore be a slightly lower number of clients included in the improvement analyses than the total number of all clients reported in these charts of average Pre/Post scores.
- No new clients completed a Parents Attributions for Child’s Behavior Measure assessment in FY 2022-23.