



Baby Gateway Newborn Enrollment Program

First 5 Santa Cruz County's Baby Gateway Newborn Enrollment Program is making sure that all newborns in our county have health coverage. The main goal of the program is to establish a seamless Medi-Cal coverage process for Medi-Cal eligible newborns and to link those newborns to a medical home, all before they leave the hospital. Newborn Enrollment Coordinators are on site at local Prenatal Units (Dominican, Sutter, and Watsonville Hospitals) 5 days per week to help enroll eligible infants into Medi-Cal.

The Newborn Enrollment Coordinator (NEC) assists with:

- Enrolling a MC covered mother's newborn into MC.
Form completed allows the newborn to access full-scope MC coverage for one year.
- Adding the newborn to the family's existing CalFresh case.
- Connecting the newborn to a Primary Care Physician.
- Helping new moms make their baby's first well visit appointment.
NEC keeps an updated list of doctors who are accepting new MC patients.
- Completing form to assign newborn with a school id and SEEDS savings account.

The Newborn Enrollment Coordinator provides mom with:

- Baby's First Appointment card. This card is given to confirm that MC paperwork was completed at the hospital.
- First 5 Kit for New Parents. All mothers (with MC and Privately Insured) will receive Kit for New Parents. Kit provides book, "What To Do When Your Baby Gets Sick," and informational flyers about Lead, Poison Control, Paid Family Leave, Immunizations, Triple P, 211, Text 4 Baby, Health Insurance, Oral Health, WIC and Talk. Read. Sing

How can you help?

- Advise MC mothers that the NEC will visit them in their room before they are discharged to link their newborn to their MC case.
- **If mom is discharged on the weekend**, please advise her that she will get a call from NEC to fill out paperwork over the phone. You can also provide mom with NEC's phone number. (See below)
- If mom plans to deliver at Sutter, advise mom that she must sign consent at admitting to be able to be seen by NEC.

For questions regarding an enrollment completed at:

- **Watsonville Community Hospital:** Call Laura Sotelo (NEC) at (831)761-5670
- **Sutter Maternity and Surgery Center:** Call Alicia Zenteno (NEC) at (831) 465-2210
- **Dominican Hospital:** Call Maribel Pedroza (NEC) at (831) 465-2202
- **All other questions:** Call Alicia Fernandez (Health Outreach and Enrollment Manager) at (831) 465-2209 or email afernandez@first5scc.org